

FAQ for Vacations

The Official Hotels of SeaWorld...

Who are the Official Hotels?

- *Doubletree by Hilton Orlando at SeaWorld*
- *Fairfield Inn & Suites Orlando at SeaWorld*
- *Hilton Garden Inn Orlando at SeaWorld*
- *Hilton Grand Vacations at SeaWorld*
- *Renaissance Orlando at SeaWorld*
- *Springhill Suites Orlando at SeaWorld*
- *Residence Inn Orlando at SeaWorld (effective January 1, 2012)*

What's significant about being an "Official Hotel" of SeaWorld?

Guests who stay in an Official Hotel of SeaWorld receive exclusive benefits that add significant value to an Orlando vacation experience. Benefits include:

- *Free transportation to SeaWorld, Aquatica, Discovery Cove, and Universal Orlando*
- *Free Quick Queue Unlimited at SeaWorld (our front of the line program)*
- *Exclusive access to the SeaWorld Rescue Tour*
- *Early Entry into SeaWorld on select dates in peak seasons*
- *Discounts on select merchandise and culinary purchases at SeaWorld and Aquatica.*

Benefits available at SeaWorld's Onsite Hotels...

How do I make reservations for Quick Queue Unlimited?

- *Guests can only reserve their complimentary QQU onsite, at one of our Official Hotels, from the Expedia Local Expert Guest Service desk. Admission is required and the usual ride restrictions apply. QQU is available in limited quantities each day are given out on a first-come, first-serve basis. Guests can pick up QQU for day-of or next-day visits only.*

What is Quick Queue and Quick Queue Unlimited?

- *Regular Quick Queue provides priority access once to each of these popular attractions: Manta, Kraken, Journey to Atlantis, & Wild Arctic.*
- *Quick Queue Unlimited provides unlimited priority access for the day to each of these popular attractions: Manta, Kraken, Journey to Atlantis, & Wild Arctic.*

What are the height requirements for the attractions included in Quick Queue?

- *Manta – minimum 54"*
- *Kraken – minimum 54"*
- *Journey to Atlantis – minimum 42" (42" – 48" with a supervising companion)*
- *Wild Arctic – minimum 42"*

How do I reserve my ride to Universal Orlando?

- *Advance reservations are required for Universal Transportation and can be made at the Expedia Local Expert Guest Service Desk at any of the Official Hotels of SeaWorld. They*

will provide you with a ticket for each passenger, which will be required to board the bus. The number of seats is limited and subject to availability.

What dates will the park open early?

- *Early Entry to SeaWorld and Aquatica is available on select dates around the Easter Holiday, Summer Season (Memorial Day thru Labor Day), and during Christmas Holiday, typically on Tuesdays and Saturdays. Currently, the following 2012 dates are scheduled for Early Entry:*
 - *April 3, 7, 10, 14*
 - *May 26*
 - *June 2, 9, 12, 16, 19, 23, 26, 30*
 - *July 3, 7, 10, 14, 17, 21, 24, 28, 31*
 - *August 4, 7, 11, 14, 18*
 - *September 1*
 - *December 26, 29*
- *Specific dates of Early Entry are subject to change. Please check with the Expedia Local Expert Guest Service desk in your Official SeaWorld Hotel for most current info. Guests must show benefits card to gain early entry.*

What is the SeaWorld Rescue Tour?

- *The SeaWorld Rescue Tour is a brief look behind the scenes (~20 minute tour) at SeaWorld's rescue and rehabilitation facilities. Visitors will see areas established to care for sea turtles, manatees and other animals in need of help and learn about SeaWorld's efforts in fulfilling this mission.*

How do I reserve my SeaWorld Rescue Tour?

- *Guests can book their tour only at the Expedia Local Expert Guest Service Desks at our Official Hotels. The tour is only available to guests of these hotels, and is subject to availability.*

When is the SeaWorld Rescue Tour available?

- *The tour is available in the morning only on Early Entry Dates at SeaWorld. Reservations and park admission are required. Please see the Expedia Local Expert Guest Service Desk for times and availability.*

Park Discounts available to Guests of all Partner hotels...

How much is the discount and where does it apply?

- *Guests receive 10% off dining at SeaWorld and Aquatica*
- *Guests receive 10% off purchases of \$50 or more at:*
 - *The Waterfront at SeaWorld*
 - *Kiwi Traders at Aquatica*

Transportation to the Parks...

How often does the SeaWorld and Aquatica shuttle pick up at my hotel?

- *Shuttles pick up at least once every hour and run continuously starting approximately one hour before SeaWorld opens and operates until approximately one hour after SeaWorld closes. Visit the hotel's Expedia Local Expert Guest Service desk at any of our Official Hotels for details and schedules.*

When does the Universal Shuttle run?

- *The Universal Shuttle picks up once each day at each of the Official Hotels of SeaWorld and provides one return trip back to the hotel from Universal. Reservations are required. Visit the Expedia Local Expert Guest Service desk at Official Hotels for details and schedules.*

How do I get to Discovery Cove?

- *Complimentary Shuttles operate daily from SeaWorld to Discovery Cove. If you are going to Discovery Cove, you can board the shuttle to SeaWorld, and then transfer to the Discovery Cove Shuttle. Taxi cabs are also available from any of the area hotels for a nominal fee.*

RE: The other SeaWorld Hotel Partners

Who are the other Hotel Partners?

- *Blue Heron Beach Resort*
- *Coco Key Hotel and Water Resort*
- *Crowne Plaza Orlando Universal*
- *Embassy Suites Hotel Orlando Int'l Dr / Jamaican Ct.*
- *Floridays Resort Orlando*
- *Hilton Orlando*
- *Homewood Suites by Hilton*
- *La Quinta Inn & Suites*
- *Nickelodeon Suites Resort*
- *Hampton Inn Orlando Int'l Dr/Conv. Center*
- *The Peabody Orlando*
- *Residence Inn International Drive*
- *Rosen Shingle Creek*

What benefits are available when staying at a SeaWorld partner hotel?*

- **Hotel Guests receive 10% off on Dining at SeaWorld and Aquatica**
- **Hotel Guests receive 10% off purchases of \$50 or more at:**
 - *The Waterfront at SeaWorld*
 - *Kiwi Traders at Aquatica*
- **Complimentary UPGRADE from Quick Queue to Quick Queue Unlimited at SeaWorld.** *Regular Quick Queue purchase required. To take advantage of this benefit, guests must show their benefits card at the park when purchasing regular Quick Queue to receive free upgrade to Unlimited. Quantities are limited. Park admission is required and not included.*
- **Early Entry to SeaWorld and Aquatica on select dates in 2012:**
 - *April 3, 7, 10, 14*
 - *May 26*
 - *June 2, 9, 12, 16, 19, 23, 26, 30*
 - *July 3, 7, 10, 14, 17, 21, 24, 28, 31*
 - *August 4, 7, 11, 14, 18*
 - *September 1*
 - *December 26, 29*

**NOTE: Benefits and attractions are subject to change without notice. Benefits are not valid with any other offers, promotions or discounts. Other Restrictions apply. See guest service desk for details.*

RE: Package Offer Details:

Eat Free All Day:

How do I get the Eat Free All Day deal?

- *The Eat Free All Day Offer is a limited-time special offer and is only available by booking a SeaWorld Orlando vacation package on SeaWorldGetaways.com*

What does the Eat Free All Day offer include?

- *The Eat Free All Day offer includes an All Day Dining Deal at the park for one day. This program allows guests to dine as often as they wish throughout the day at select dining locations throughout the park. Guests are permitted one entree, one beverage, and one desert each time through the line.*

What is the retail value of the ADDD?

- *The All Day Dining Deal retails for \$29.99 per day.*

Is there a "child rate" available for this package?

- *No, pricing is based on the number of people in the party, 3 years old and up.*

Can I book a package now and add the Eat Free All Day offer later?

- *No. However; the All Day Dining Deal is available for sale at the park.*

Where does the guest redeem the ADDD?

- *When you book your package online, your print at home confirmation will include an All Day Dining Deal confirmation with each admission included.*

Kids Free At SeaWorld

What is the SeaWorld Kids Free Vacation Package?

- *For a limited time only, guest booking this package at SeaWorldGetAways.com, receive one child's admission free with each adult admission. *Maximum of 2 free child's admissions per package.*

What parks are included in this package?

- *One free child's admission is available with each paid adult admission at SeaWorld and Aquatica. (Maximum of 2 per park)*

What do the tickets include?

- *Tickets in the package include a single day visit to each park with a 2nd visit free at SeaWorld*

The Kids Free package only includes up to 2 children free. What if I have more than two children?

- *If you have more than 2 children, you may purchase additional child's admission by adding them to your cart prior to check out online, or purchase them at most guest service locations at our hotels or at the park. Child's admission is currently \$73.99 for SeaWorld or \$111.99 for a SeaWorld/Aquatica Combo Ticket.*