

SeaWorld San Antonio



SEAWORLD • BUSCH GARDENS
CAMP

Christmas Sleepover

Arrival and Check in at: Security

Dear Parent and Camper,

We are so excited to have you participate in our Sleepover program! The following information is intended to help you prepare for your Sleepover experience. Please read this packet thoroughly and discuss the information. Certain pages of this packet will need to be returned prior to your visit and some pages are to be used as a reference for you. Please contact us with any questions or concerns you may have regarding any of our SeaWorld Camp programs. We look forward to seeing you! For all changes and adjustments to your reservation, please call 1-800-700-7786. For all other questions, please contact us directly at 210-523-3608.

Arrival and Check in at Security

- **Please Check in on time**
 - Check in time: 5:00 p.m.-5:20 p.m.
 - Program Begins: 5:30 p.m.
 - Program Ends: approximately 9:15 a.m.
- **Directions to Security**
 - From Loop 410 West- take Highway 151 West to SeaWorld Exit.
 - Following signs you will turn onto Westover Hills Blvd towards the McDonalds continue straight on Westover Hills Blvd until you reach the Main Entrance (Main Gates will be closed)
 - Turn Left on Ellison Dr.
 - Turn Right on onto Military Drive (first stop light)
 - Continue straight through one stop sign (SeaScape).
 - At the second stop sign, turn right (right only) at the sign which says Administration, Receiving and Human Resources.
 - Drive down the hill until you reach the security gate.
 - Continue through the first gate and in to the parking lot.
 - Check in will be at the concrete awning on the left.

If you are delayed, please call the Reservation Center at (210) 523-3617. Program schedules will be modified if you arrive at any time other than your scheduled time. In order to provide a quality program we can not accept group arrivals after 7:30pm.

Sleepover Sample Schedule

Evening Schedule

5:00pm – 5:30pm	Check In
5:30pm – 10:30pm	<ul style="list-style-type: none">• Pizza• Activities/Crafts• Guided visits to animal habitats
10:30pm – 11:30 pm	Get Ready for Bed
11:30pm	Lights Out!

Morning Schedule

6:00am – 7:00am	Wake Up and Load Gear
7:00am – 7:20am	Continental Breakfast Visit Dolphin Cove
7:30am – 8:00am	Visit Dolphin Cove
8:15am-9:00am	Behind The Scenes Tour
9:15 am	Exit

What you can expect:

- Our counselors are highly motivated and enthusiastic individuals that provide you with an exciting experience of SeaWorld. They are trained in group management, animal information sharing and safety to place them among the best in the industry.
- Your guided experience of SeaWorld will include:
 - A visit to the Penguin Encounter, where you can see Penguins frolic in the snow and Alcids glide through the water, while learning what characteristics are need to be called a bird.
 - A backstage look at Beluga whales and Pacific White Sided Dolphins. Here you will get to experience these whales and dolphins up close, from a viewpoint most park guests don't receive!
 - Seeing our California Sea Lion and Harbor Seal exhibit. Hear just how loud a sea lion can be and learn what makes a seal lion different from a seal.
 - Visiting our Shark/Coral Reef Exhibit, where you can observe sharks and tropical fish as they maneuver through a coral reef habitat, while discussing a shark's special senses.
 - Who can forget Shamu? Discover how they make such a big splash and why their black and white coloring is so important!
 - Participate in seasonal attractions being hosted at SeaWorld San Antonio!
- We will work with you to insure that the schedule we have in place for your Sleepover program accommodates many of your expectations, while also abiding by the policies and program guidelines we have set in place. The schedule above is just a sample and is subject to change without notice.

Rescheduling and Cancellations For SLEEPOVERS

- If cancellation for the participants occurs between **2-4 weeks** prior to session, then a \$10 cancellation fee will be applied per participant cancelling, \$80 will be reimbursed.
- If cancellation for the participants occurs less than **2-weeks** preceding the session, then 50% of each paid participant is reimbursed OR participant may rebook to an open session within same calendar year.
- If a cancellation occurs the day of your program then there will be no reimbursement.

If you have any concerns you can reach the Sleepover Office at 210-523-3632.

Sleepover Checklists:

Check List and expectations for both Parents and Chaperones

Fill out Health History and Participant Release forms and mail them to:

Attn: Sleepovers, 10500 SeaWorld Drive, San Antonio TX, 78251.

All forms must be in no later than 4 weeks prior to your program date. If you have booked your program within two weeks prior to your program date Health History and Participant Release forms may be brought the day of.

- Please note that all participants including adults must fill out the Health History and Participant release forms.

Please notify the Sleepover Supervisors prior to your program of any dietary needs that need to be met.

Review Camper Policies, Directions to park, and additional information.

Please ensure that all participants are dressed appropriately for more than 3 miles of walking and for predicted weather conditions. (Rain, Heat, or Ice)

If sending medication with child please make sure it is in the prescribed container and dosage instructions are clearly labeled.

All belongings should be placed in a large bag (plastic durable trash bag or Ziploc brand "Big Bags")

All participants bag should be labeled (Participants **name and Troop #** on a piece of masking tape or label) * One bag per person

Please ensure your Parking Pass is printed and placed on your dash board. (If your parking pass is lost or forgotten the day of your program parking will have to be paid for and will not be refunded.)

If you have any questions you may contact a Sleepover Supervisor at 210-523-3632.

Participant Check List

* Everything should be placed in a large bag (plastic durable trash bag or Ziploc brand "Big Bags") and MUST be labeled. One bag per person.

Sleeping Bag and Pillow (please no air mattresses or cots)

Sleeping clothes and morning clothes (conservative pajamas, shirt and shorts/pants)

Toothbrush and toothpaste

Camera (optional)

Dress according to weather

Sleeping mat, if participating (If certain circumstances require the use of air mattresses, call 210-523-3632) otherwise air mattresses are PROHIBITED

Review Camper Policies

Camper Policies:

In order for all campers to enjoy their SeaWorld Camp Sleepover experience, it is important for everyone to arrive with a positive attitude. Guidelines will be explained to all campers upon arrival. SeaWorld Camp Sleepovers strictly enforces the following regulations.

- While at the sleepover weapons or firearms are prohibited.
- The use of alcohol, drugs, and smoking is prohibited.
- Please do not bring any pets. This includes dogs, cats, hermit crabs, lizards, etc.
- Personal sports equipment, such as bats, balls, etc., are not allowed in the program. If sports equipment is to be used in an activity, it will be provided.
- All participants (students and Adults) should stay with their group at all times.
- Cursing, inappropriate, or vulgar language will NOT be tolerated at the sleepover.
- Stealing, lying, and cheating are intolerable under any circumstances. We do not tolerate disrespectful behavior toward staff or other campers. Put downs and bullying may result in dismissal from the sleepover.
- Cell phones should not be used at the sleepover. If a cell phone is brought for use afterwards, it should remain off until after the sleepover is over. SeaWorld is not responsible for theft or damage to cell phones at the sleepover. Please notify the counselor if a camper needs to carry a cell phone.

Additional information

- Please remember the education program does not allow time to visit gift shops, restaurants, concession stands, rides, shows or other habitats that are not included in your program.
- A parking pass is enclosed. Each vehicle should have a parking pass on their dashboard.
- Please mail in **two weeks prior** to reservation... **Health History Form, Consent for Medical Treatment Form, Photo Release, and Participant Release for each participant.**
- Please keep in mind outside food is not permitted into the park. Dinner (pizza) will be provided any time between 5:30 p.m. and 8:00 p.m. A snack will be given later in the evening as well. A continental breakfast consisting of cereal, fruits, pastries, etc. will be served the following morning. **If there are special dietary needs that need to be met, please contact the Education Department at 210-523-3608 ahead of time.**
- Please dress appropriately for the outdoors and forecasted weather. Sleeping venues will get chilly at night; you may prefer an extra blanket or warm sleeping clothes.
- A majority of the program will take place outdoors. SeaWorld San Antonio is the largest marine park in the world, covering over 250 acres. **Please be prepared to walk a lot.**
- Restroom facilities are available for changing. Please note that these facilities are not located inside our sleeping quarters. Restrooms are located within a short walking distance. **Showers are not available.**

Park Admission

If the park is open on the day of or the day after your Sleepover, and you would like to explore the park on your own, you may add park admission to your experience. If purchasing tickets we do advise that they are purchased for the day after your program. Park admission or season passes may be purchased by calling 1-800-700-7786 or at SeaWorld ticket booths. There is a season pass discount for all SeaWorld Camp programs. If you did not receive this discount when you booked, please call 1-800-700-7786.